"Roland CutStudio Plug-in" installation procedure

**NOTE**

In the following procedure, please enter the Adobe ID that was used on the installation of software.

1. Start "Adobe Illustrator", then sign in with your Adobe ID by selecting [Help] > [Sign in].

2. After signing in, confirm that you have signed in under [Help]. Then exit "Adobe Illustrator".

**CAUTION**

If "Adobe Illustrator" is open, installation of the plug-in may fail.

3. Start "Adobe Creative Cloud", then sign in with your Adobe ID. Do not close "Adobe Creative Cloud" after this.
4. Open "Adobe Exchange" website, and sign in with your Adobe ID by clicking [Sign in] at the right upper corner of the screen.

https://www.adobeexchange.com/creativecloud.html

5. Search "Roland CutStudio" on "Adobe Exchange" website, then open the page of the plug-in.

6. Click [Free] button. Installation will begin.
   It may take some time to complete the installation. When the installation has been done successfully, the message indicating completion of installation appears.
To Customers Who Have Trouble Installing Roland CutStudio Plug-in

**NOTE**

In the following procedure, please enter the Adobe ID that was used on the installation of software.

1. **Re-installing “Roland CutStudio Plug-in”**

1. Start "Adobe Creative Cloud", then sign in with your Adobe ID.

2. Select [⋮] > [Preferences...].

3. Click [Creative Cloud], and enable [Creative Cloud Sync] under [Files]. Do not close "Adobe Creative Cloud" after this.
4. Start "Adobe Illustrator", then sign in with your Adobe ID by selecting [Help] > [Sign in].

5. After signing in, confirm that you have signed in under [Help]. Then exit "Adobe Illustrator"

**CAUTION**
If "Adobe Illustrator" is open, installation of the plug-in may fail.

6. Open "Adobe Exchange" website, and sign in with your Adobe ID by clicking [Sign in] at the right upper corner of the screen.

https://www.adobeexchange.com/creativecloud.html

8. Click [Uninstall] in [Roland CutStudio AI PlugIn]. "Roland CutStudio AI Plug-in" will be uninstalled from your computer. It may take some time to complete the uninstallation. When the plug-in has been uninstalled successfully, the message indicating the completion of uninstallation appears.

9. If your computer has [CutStudio] folder in the following location, delete it.
   - Windows 32-bit: `C:\Program Files(x86)\Adobe\Adobe Illustrator CC 20XX (32 Bit)\Plug-ins`
   - Windows 64-bit: `C:\Program Files\Adobe\Adobe Illustrator CC 20XX\Plug-ins`
macOS:
/Applications/Adobe Illustrator CC 20XX/Plug-ins

NOTE

• "CC 20XX" represents the corresponding version for your Adobe Illustrator.

• If you have moved the folder from the default location where the plug-in had been installed, the directory path may be different from the above.

10. If your computer has [CutStudioAIPlugIn] folder in the following location, delete it.

Windows 32-bit:
C:\Program Files(x86)\Common Files\Adobe\CEP\extensions

Windows 64-bit:
C:\Program Files\Common Files\Adobe\CEP\extensions

macOS:
/Library/Applications Support/Adobe/CEP/extensions

NOTE

If you have moved the folder from the default location where the plug-in had been installed, the directory path may be different from the above.
11. Restart the computer.
12. Repeat steps 1 through 4, and confirm that you have signed in with the correct Adobe ID.
13. Open "Adobe Exchange" website, and sign in with your Adobe ID by clicking [Sign in] at the right upper corner of the screen.
https://www.adobeexchange.com/creativecloud.html

![Sign in screen](image)


![Adobe Exchange website](image)

15. Click [Install] in [Roland CutStudio AI Plugin]. Installation will begin.
It may take some time to complete the installation. When the Plug-in has been installed successfully, the message indicating completion of installation appears.

![Install button](image)

If the plug-in is not installed properly by the above procedure, please proceed to “2. Installing "Roland CutStudio Plug-in" by Supporting Tool".
2. Installing “Roland CutStudio Plug-in” by Supporting Tool

NOTE
If you use “Extension Manager” for installing “Roland CutStudio Plug-in”, make sure to use "Extension Manager" for uninstallation or reinstallation. You cannot perform installation or uninstallation from "Adobe Exchange" website in that case.

1. Exit "Adobe Illustrator", if it is open.

CAUTION
If "Adobe Illustrator" is open, installation of the plug-in may fail.

2. If your computer has [CutStudio] folder in the following location, delete it.

Windows 32-bit :
C:\Program Files(x86)\Adobe\Adobe Illustrator CC 20XX (32 Bit)\Plug-ins

Windows 64-bit:
C:\Program Files\Adobe\Adobe Illustrator CC 20XX\Plug-ins

macOS:
/Applications/Adobe Illustrator CC 20XX/Plug-ins

NOTE
• “CC 20XX" represents the corresponding version for your Adobe Illustrator.
• If you have moved the folder from the default location where the plug-in had been installed, the directory path may be different from the above.
3. If your computer has [CutStudioAIPlugIn] folder in the following location, delete it.

**Windows 32-bit:**
C:\Program Files(x86)\Common Files\Adobe\CEP\extensions

**Windows 64-bit:**
C:\Program Files\Common Files\Adobe\CEP\extensions

**macOS:**
/Library/Applications Support/Adobe/CEP/extensions

**NOTE**
If you have moved the folder from the default location where the plug-in had been installed, the directory path may be different from the above.
4. Prepare the necessary tools for the installation of “Roland CutStudio Plug-in”. Open "Adobe Exchange" website, and sign in with your Adobe ID by clicking [Sign in] at the right upper corner of the screen.

https://www.adobeexchange.com/creativecloud.html

5. Search "Roland CutStudio" on "Adobe Exchange" website, then open the page of the plug-in.

6. "Extension acquired" will be displayed. Click the link [Download/Install another way] next to “Having install issues?”. 
7. Follow the procedure according to the instruction on the guiding screen.

7-1. Download “Roland CutStudio AI Plug-in” to any folder you like.

7-2. Select [Download Anastasiy’s Extension Manager], open the download page of the supporting tool.
7-3. When [Anastasiy's Extension Manager] appeared, click [Free Download].

7-4. The following screen will appear. Select either macOS or Windows, and download "Anastasiy's Extension Manager" to any folder you like.

7-5. Defrost downloaded "Anastasiy's Extension Manager".

7-6. Since zxp file is associated with "Anastasiy's Extension Manager" automatically, installation begins automatically when you doubleclick downloaded zxp file (Roland_CutStudio_AI_Plugin_*.*) .

**NOTE**
There are two other ways to install "Anastasiy's Extension Manager".

- Doubleclick ExtensionManager.exe to open it.
  a. Drag and drop zxp file (Roland_CutStudio_AI_Plugin_*.*) to "Anastasiy's Extension Manager".
  b. Select zxp file (Roland_CutStudio_AI_Plugin_*.*) that appears by in [Install] button.